

## ***Special Additional Conditions 2021***

Also for 2021, free cancellation conditions are added to the general rental conditions, these valid only and exclusively in case of official travelling restrictions (international, national and/or regional governmental), due to COVID, causing impossibility of travelling for tourist purposes.

In this case, at the choice of the contracting customer, the deposit paid will be either refunded, or a credit voucher for a future booking can be issued.

We specify, in the absence of official restrictions on regional, national or international transit, our General Rental Conditions will be applied as usual.

Please note that Residence Apartamenti Caffarena will **NOT** be liable in the event of renunciation caused by flight / ferry cancellations by the airline or shipping company, in absence of official traffic restrictions. To protect against this possibility, it is advisable to do ferry or flight reservations with flexible conditions and subscribe a travel insurance.

Also Residence Apartments Caffarena will **NOT** be liable for cancellations for personal reasons, or caused by conditions of third extraneous (for example by the employer), not regarding Residence Appartamenti Caffarena and the contracting Client himself.

Before confirming the booking, we invite the customers to inquire in detail in their territory, as well as at the working place, on any consequences concerning the trip (for example requests for tampons, tests and quarantines on their return).